

Visma Mamut AS is a leading provider of integrated software solutions and internet services for small and medium enterprises in Norway. Visma Mamut AS was established in 1994 and is a leading provider of integrated software solutions and internet services for small and medium enterprises in Norway. More than 40,000 customers in Norway simplify their daily business with solutions from Visma Mamut AS.



Are you proactive and energetic? Do you like talking to customers about innovative programs and services? If yes, we want contact with you! We are looking for people that are motivated, outgoing and positive, that enjoys working in a team in a social and educational environment.

For our office in Kraków, Poland we're currently seeking:

Customer Service Consultants with Swedish or Norwegian (m/f)

In this role:

Your most important tool are phone, chat and e-mail as well as our internal developed tools. Other key tasks our Customer Service Consultant will be responsible for is to assist in the further development of our products by feedback to the product department, software quality assurance, preparation of articles to the forum pages, FAQ's, etc.

What is good to have:

- It is an advantage if you have previous experience in customer care
- Good ability to express yourself both orally and written in **Norwegian or Swedish**
- Ability to handle several tasks at the same time, and that you have control over your workflow under pressure
- Enthusiastic entrepreneur who finds challenges in helping clients
- You are an initiator

We offer:

- Full time position among easy-going folks and a nice office located a stone's throw from the city center
- An individual induction program which gives you an overview of what to do as well as education and training
- Buddy system where you have a permanent contact
- Monthly pay with a side order of healthy food, fruit and delicious pastry
- Medical insurance and sports package
- Social activities with a sufficient opportunity to get to know colleagues outside the office

Interested and qualified candidates are requested to apply with an English, Swedish or Norwegian CV to kate.wagner@visma.com.

Don't forget to add the clause: "Wyrażam zgodę na przetwarzanie moich danych osobowych zawartych w mojej ofercie pracy dla potrzeb niezbędnych do realizacji procesu rekrutacji zgodnie z ustawą z dnia 29 sierpnia 1997 r. o ochronie danych osobowych (Dz. U. z 2002 r. Nr 101, poz. 926, ze zm.)"